Pending Questions:

1. Who has access to member information? Since operator can add, delete, and update member information, does it mean he/she can also get full member information?
2. Does the service fee listed in the “service directory” equals the service fee listed in the “service provided”? Flat fee? Or hourly/rated fee?
3. Do we need two “working areas” (one for provider, and one for Pizzaholics anonymous operator), or do we merge them into one?
4. Would you rather us implement a GUI or console application?
5. What type of report would the client prefer? Text-based? With graphic?
6. Does the procedure that creates weekly reports for members need to able to run automatically every week? Or is it triggered manually?
7. Is EFT (electronic funds transfer) done automatically by product or manually by manager? Because it’s about paying for providers’ service, if automatically, we have to firstly confirm enough money to pay in our bank account.
8. Paying monthly fee should be a use case for member, but the third-party, Acme, is responsible for that, so don’t we think about that in our design?
9. How many actors do we need for this product? I think we need manager, provider, and member as actors. Do we need a clerk/employee, who adds/deletes new member or a robot/product self, who does automatically things?
10. For “suspension by acme” use case in page 4 of requirement, who is the actor if we don’t need to think about acme part?